



Totalmobile



# NotifyMe

Smart alerts for your customers and workforce

How many appointments did your workforce miss in the last year ?

Increase workforce capacity with NotifyMe's intelligent alerting and escalation capabilities



## Cost

With NotifyMe mobile staff receive timely notifications to alert them of changes or details such as, control panels for access, eliminating missed appointments and access issues. Jobs can be completed on time and costs in unnecessary travel and repeat visits reduced.



## Compliance

Using NotifyMe, businesses and mobile staff can enjoy greater visibility of the day; relevant notifications ensure compliance and increase attendance rates. It improves health & safety for lone workers by keeping them notified and visible.



## Capacity

Difficulties with access to buildings or sites often causes wasted time for a mobile worker, but by using notifications to make mobile workers aware they can be prepared, eliminating the time wasted and giving it back to be used doing more jobs.



## Consistency

Deliver a consistent service for your customers and workforce so they have peace of mind they're always kept in the loop.





Totalmobile

NotifyMe



NotifyMe seamlessly integrates with your Totalmobile solution and gives you full oversight into the day to day performance of your workforce. Create custom workflows to alert, escalate and resolve situations based on your workers and their jobs. Are they running late? Is an SLA about to be broken? You decide how and when you notify your customers about the upcoming service. Customers will have peace of mind they'll be notified in good time about the upcoming service – especially should the time/date change. Here is a list of capabilities you can manage with NotifyMe...

#### Capabilities

- Totalmobile integration
- Custom workflows
- Resolution oversight
- Reporting dashboard
- Email notifications
- SMS alerts

#### Workforce

- Late visits
- Missed appointments
- Job completions
- Lone worker checks
- SLA breaches

#### For the Customer

- Appointment reminders
- New / rescheduled appointments
- Mobile worker 'on their way'
- and more ...

For more information about NotifyMe and how service alerts can help your business, please get in touch with one of our sales representatives who will be more than happy to assist and get you up and running.

Call +44 28 9033 0111

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