



Totalmobile

**CASE STUDY**

# Ward & Burke



## Overview

### Enhancing Operations and Boosting Efficiency: Ward and Burke's Digital Transformation Journey with Totalmobile

Ward & Burke was formed in 2001 and is now established as one of Ireland's principal Civil & MEICA Engineering Contractors.

Ward and Burke specialises in the design, manufacture, supply, installation, commissioning, operation and maintenance of water and wastewater infrastructure with all associated civil, mechanical, electrical, process and environmental activities within Ireland, the UK and North America.

Ward and Burke faced the daunting task of managing extensive documentation across multiple sites. Their paper-based system for handling health and safety, maintenance, and administration tasks was time-consuming, outdated, and susceptible to errors. Seeking a digital solution to streamline their workflows and enhance operational efficiency, Ward and Burke turned to Totalmobile.



## A Tailored Solution

Totalmobile's cloud-based job management solution offered Ward and Burke a seamless transition from their old paper-based processes with no costly onsite hardware.

This user-friendly solution allowed for quick, real-time documentation. From health and safety checks to maintenance reports, Totalmobile provided a comprehensive solution for its employees to seamlessly capture and store accurate data.

Totalmobile's simple software onboarding process, along with its proactive customer service support team, ensured a smooth and speedy transition to the new system.





## Key Achievements & Benefits Realised

The implementation of Totalmobile's solutions has significantly boosted Ward and Burke's efficiency and workflow:



Previously bogged down by paper processes, they now seamlessly manage over 120,000 forms, with around 10,000 forms processed monthly, and still growing!



The integration of GPS and asset linking has provided the organisation with deeper context and richer data quality capture that has allowed for faster decision-making and improved compliance with regulatory requirements.



With improved documentation practices and increased efficiency, managing files has become easier and more accurate.



Throughout the partnership, Totalmobile has been proactive in customising forms and developing portals to meet the specific and evolving needs of Ward and Burke, guaranteeing that the platform scales with their requirements.

"Initially Totalmobile's job management solution was for one aspect of our organisation, but now it is ingrained in all areas of the company. It's the go-to for all our forms and is regarded as "the Totalmobile form" within Ward & Burke. It's brilliant.

Totalmobile's commitment to exceeding expectations has strengthened our partnership and we look forward to continuing to leverage Totalmobile's solutions to support our continued growth. Would highly recommend."

DAVID POWER, HEAD OF IT, WARD & BURKE





## What's Next?

To learn more about our products & solutions , visit <https://www.totalmobile.co.uk> or contact us on +44 28 9033 0111 or at [marketing@totalmobile.co.uk](mailto:marketing@totalmobile.co.uk)

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