



Totalmobile



Empowering FM Providers

Combining the management of assets, investment, activities and people through one fully integrated solution

An end-to-end Facilities Management and Enterprise Mobile Solution designed for both Hard & Soft FM services. Our intelligent platform seamlessly aligns business demands with workforce capacity to maximise efficiency and performance.



Introduction



Driving efficiency in Facilities Management, at Totalmobile we specialise in field service software tailored to the facilities management sector.

Facilities Management is about ensuring that properties and assets run effectively and efficiently. Our solutions excel in this area by strategically managing every aspect of your operations. Whether demand arises from customer requests, planned maintenance, or management systems, our platform ensures that every job is strategically allocated.

Using real-time data on resource availability, skills, and location, we automatically create and deliver optimised plans. This enhances the productivity of your mobile workforce as well as ensuring your business is maintained to the highest standards, minimising equipment unavailability and maximising operational efficiency.



Challenges

Margins in field service are tight, and customer expectations are high. Efficiency, visibility, and agility are no longer nice-to-haves they're essential. With Totalmobile, you don't just manage field service you transform it by:

- > **Compliance and cash flow management**- In this low-margin industry, it's crucial to demonstrate when and how work was completed to meet both operational and regulatory demands.
- > **Environmental impact** - Increasing pressure for this industry to evidence how they're reducing fuel consumption and cutting CO2 emissions that lead to a reduction in operating costs.
- > **Continuous improvement** - Monitoring engineer behaviour is key to operational success and identifying individual performance gaps.
- > **Skilled labour shortages** - With a tight labour pool, attracting and retaining skilled staff is tough — making workforce efficiency more critical than ever.
- > **Mounting cost pressures** - Rising labour and travel costs, combined with inefficient task distribution can squeeze margins, especially when competitors undercut on price and differentiation is limited.
- > **Customer expectations** - Customer expectations are evolving with the need for this sector to offer a faster and a more responsive service.

Value Delivered

Enterprise Mobility with End-to-End Field Service Intelligence is at the core of Totalmobile's proposition. We take demand from any source, match it with the right resource, enable seamless field execution, capture critical data, and feed it back into the system all through a single, integrated solution.

Our Enterprise Mobile Solution ensures consistent service delivery, whether jobs come from our system or a third-party platform.



Field Service Efficiency - Optimises workforce use by assigning the right tasks to the right people at the right time — boosting productivity without extra hires.



Smart Matching - Dynamically assigns jobs based on skills, location, and priority. Real-time scheduling adapts to changes, reducing downtime and improving output.



Mobile Field Execution - Enables real-time data capture and performance analytics, helping managers make fast, informed decisions.



Single System of Record - Tracks and audits all activity in one place. Digital records ensure compliance, support billing accuracy, and reduce disputes.



Customer Experience - Dynamic scheduling allows quick responses to changing demands, meeting rising customer expectations.



Sustainability - Route optimisation and automation reduce travel and emissions, supporting greener operations.



Engineer Performance - Tracks field activity to ensure accountability, identify best practices, and drive consistent performance.

Key Capabilities



One solution to transform Facilities Management services, Combining the management of assets, investment, activities and people through one fully integrated solution

Easily schedule and optimise daily visits, track support workers' progress throughout the day, and gain full visibility into your service with powerful, real-time dashboards. Everything you need to manage, assess, and improve care delivery, all in one place.

Job Management

Totalmobile centralises all job types - reactive, planned, contractual, or customer-initiated—into one solution, improving task coordination and communication.

Scheduling

Optimises FM resource allocation, enabling quick adjustments to meet service demands and maintain agile property management.

Mobile

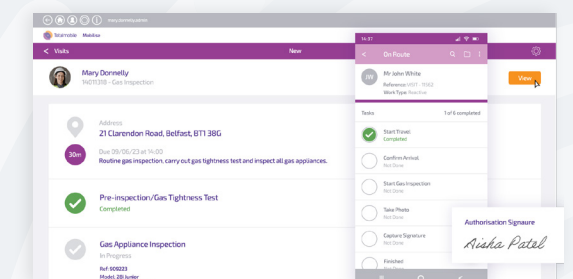
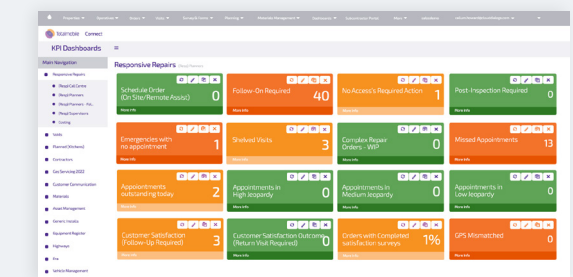
Field technicians access key asset data and capture insights on the go, boosting maintenance and service efficiency.

Lone Worker Protection

Ensures technician safety with real-time support, mobile apps, and 24/7 ARC coverage—meeting compliance and offering peace of mind.

Field Service Intelligence

Delivers real-time insights through analytics, helping FM providers refine strategies, improve asset



Benefits

With Totalmobile's end-to-end FM solution, organisations gain a powerful set of advantages that transform day-to-day operations and long-term outcomes:



Smarter Resource Allocation: We ensure the right person is assigned to the right job, at the right time, with minimal downtime or travel inefficiencies.



Increased Workforce Efficiency: By maximising operative output, we help you do more with your existing workforce—without increasing headcount.



Optimised Scheduling: Every decision is data-driven, focused on time savings, reduced travel, and greater task completion rates.



Competitive Edge : In a sector where margins are traditionally tight, our platform gives you the edge by driving lean, cost-effective service delivery.



Real Time Visibility & Data Driven Decision Making: Real time data impacts asset maintenance, workforce productivity and strategic planning.



Adherence to Compliance & Risk Management: Regulatory compliance, health & safety standards are followed.



Improved Customer Satisfaction: Clients demands of faster response times, transparency and high service quality can be met.

Efficiency isn't just a benefit - it's a necessity and with Totalmobile, it becomes a competitive advantage.

Totalmobile's USP for FM

We plan, deliver, and review enabling FM teams to work smarter, scale confidently, and deliver exceptional service. Our platform integrates with any CAFM or works order system, using real-time dynamic scheduling to keep field teams productive as priorities shift. Mobile tools provide operatives with clear instructions for all FM tasks, while managers gain real-time insights to drive better decisions and continuous improvement.





Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

An established market leader with 375 staff across the UK & Ireland, Totalmobile supports over 1,000 organisations and 500,000 workers to transform the delivery of field services everyday, ensuring an exceptional experience and return on investment.

See How The Totalmobile Platform Helps Your Organisation Increase Productivity, Reduce Cost & Deliver Exceptional Service

FOLLOW THE QR CODE



TO BEGIN THE EXPERIENCE

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